

STORM SAFETY & PREPAREDNESS CHECKLIST

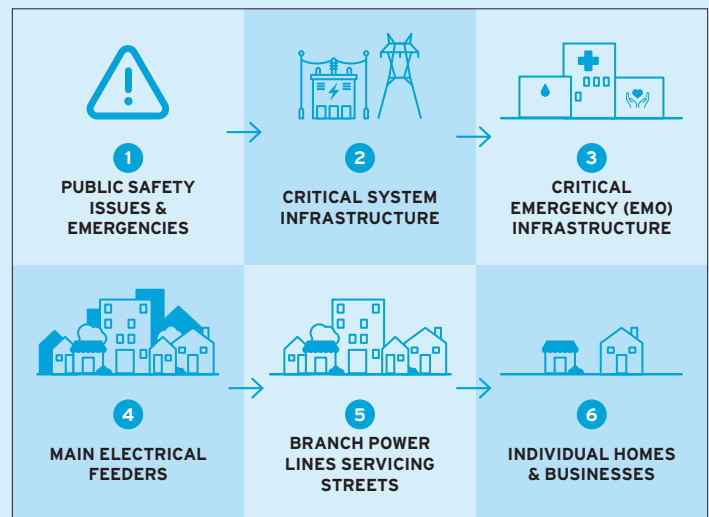
BEFORE A STORM

- Add our 24/7 outage line number, 1-877-428-6004, to your contact list on your cell phone.
- Bookmark outagemap.nspower.ca and the online outage reporting tool available on the outage map.
- [Follow us on Twitter](#) for updates.
- Fully charge all mobile phones and a power bank charger.
- Prepare a 72-hour emergency kit.
- Plug your electronics into a surge protector or unplug them if you don't have one installed.
- Don't touch electrical equipment that may have been exposed to water.
- Lower the temperature of your fridge to 40°F/4°C and your freezer to 0°F/-18°C.
- Make sure we have your contact information up to date on MyAccount.

DURING A STORM

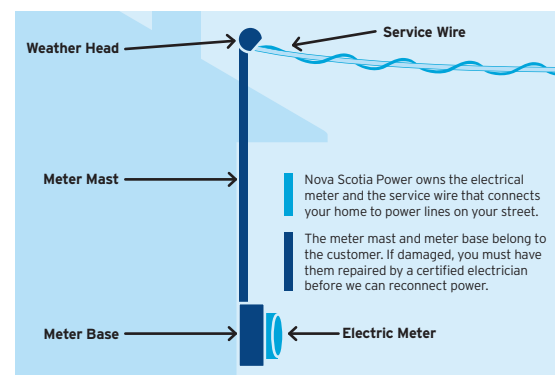
- Report a power outage to 1-877-428-6004 or through outagemap.nspower.ca.
- Locate your emergency kit.
- Ensure your flashlights are working.
- Check the outage map for the most up-to-date information and estimated time of restoration. The map updates every 10 minutes.
- Unplug all TVs, electronics and appliances at home.
- Turn off all light switches except one—so you know when power is restored.
- Bring outdoor items such as patio furniture inside.
- Avoid opening the fridge and freezer to retain the cold.
- Stay inside and away from windows and doors.
- Check the local news for weather updates and our Twitter feed.

HOW WE RESTORE POWER



AFTER A STORM

- Consider all wires live, stay clear and report it to us at 1-877-428-6004.
- If your meter mast is damaged, you will need to get an electrical contractor to make repairs before we can restore power.
- If you don't know of an electrician in your area, give us a call and we'll help contact one for you.
- You can also find a list of electricians who are ready to help at nspower.ca/outages/repair-damaged-meter
- Turn on appliances and electronics one at a time to avoid a power surge.
- Ensure you refill your supplies to be ready for the next time a storm hits.



For more information visit nspower.ca